



## Z32 Steering wheel Return Info

Reconditioned wheels must be in reasonably good shape to start with. Leather with holes the size of a quarter or greater generally lead to problems with the foam and cannot be accepted as good cores. Damaged, cut, or gouged foam cannot be accepted as good cores. Steering wheels cannot be bent or flat spotted to receive credit. The hubs must be in good condition. If you are concerned that your wheel may not be eligible for core credit, please feel free to contact us first before shipping it. Emailing pictures is much cheaper than shipping a core; while we cannot guarantee core credit by pictures we can often give you a good idea of if we believe a wheel can be a good core or not. We want to get good quality wheels out to our customers and to do that we must have good cores back.

**This sheet MUST be completed & returned with the core to receive credit!**

Cores must be returned for credit within 30 days of receiving your Z1 Motorsports product. Cores will be refunded back however the core charge was originally paid, Credit Card, PayPal, Check or MO.

Cores will be checked / tested upon arrival at Z1 Motorsports. Cores must be complete and in acceptable condition in order to receive credit. Partial credit will not be given on steering wheels, if a wheel is not acceptable as a core the customer can request it back but is responsible for return shipping. Uncollected bad cores will be disposed of after 30 days.

Core charges will be refunded within 30 days of part arrival at Z1 Motorsports.

To expedite your core refund you can initiate the process by logging into your online account at [www.Z1motorsports.com](http://www.Z1motorsports.com). Once inside you can view all your previous orders. Click on the order associated with the core you are returning. Click on the link in the **Products** box that says “**Needs to return this product? Or a core**” and follow the instructions to initiate your core return.

Fill out the information below & include in the package with the core being returned.

Name : \_\_\_\_\_

Phone : \_\_\_\_\_

E-mail : \_\_\_\_\_

Z1 Motorsports Order Number : \_\_\_\_\_

Ship cores back to:

**Z1 Motorsports**

**Attn: Core Refunds**

**2877 Carrollton-Villa Rica Hwy**

**Carrollton, GA 30116**