Nissan & Infiniti Parts and Performance Specialists

770.838.7777 **www.Z1Motorsports.com**

Core Return Info

This sheet MUST be completed & returned with the core to receive credit!

Customers are responsible for returning their core(s) to Z1 Motorsports if they wish to be refunded for core charges. Z1 Motorsports does not cover the expense of returning cores nor are we responsible for making/facilitating transportation arrangements for core returns. Core refunds may be issued via the original payment method OR store credit. (Please choose below).

In order to be eligible for a refund you must return your core(s) within 30 days of receiving your Z1 Motorsports' product. All cores will be thoroughly checked and tested upon arrival at our facility to determine their condition. The amount of your refund will be determined based on the condition of the core and is at Z1 Motorsports' discretion. In order to receive full credit, cores must be complete and in rebuildable condition. You can contact us for further information regarding acceptable core condition. Core charges will be refunded within 30 days of their arrival at Z1 Motorsports.

For your convenience and protection, choose a method of shipping what provides tracking information. Retain the tracking number provided by your carrier to confirm that we have received you package. You will not receive notification that we have received your package until we process your core(s) and apply credit, which may take up to 30 days. When credit is applied to your account you will receive e-mail confirmation. Please do not contact us regarding the receipt of your cores or your refund, unless it has been more than 30 days since we have received them. Phone representatives do not have access to core return information.

To expedite your core refund you can initiate the process by logging into your online account at www.Z1motorsports.com . Once inside you can view all your previous orders. Click on the order associated with the core you are returning. Click on the link in the **Products** box that says "**Needs to return this product? Or a core**" and follow the instructions to initiate your core return.

Fill out the information below & include in the package with the core being returned.

Name : _____

Phone : _____

E-mail : _____

Z1 Motorsports Order Number : _____ RMA # _____

Refund Type (check one) : ____ Store Credit ____ Original Payment Method

Ship cores back to: **Z1 Motorsports**
Attn: Core Refunds
2877 Carrollton-Villa Rica Hwy
Carrollton, GA 30116